

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN

RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
510-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Howard Yens on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend his contribution to our island’s hospitality industry and Guam’s visitors.	9/5/24 8:00 a.m.	9/8/24 7:00 p.m.						

***I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN***  
**2024 (SECOND) Regular Session**

**Resolution No. 510-37 (COR)**

Introduced by:

Therese M. Terlaje 

**Relative to recognizing and congratulating Howard Yens on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend his contribution to our island’s hospitality industry and Guam’s visitors.**

1        **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***  
2        ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3        **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the  
4        achievements of the dedicated professionals in our hospitality and tourism industry who  
5        have committed themselves to serving our community with excellence, upholding the  
6        highest standards, and contributing significantly to the well-being and satisfaction of  
7        our people and visitors alike; and

8        **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the  
9        island’s economy, welcoming visitors from around the world to experience the unique  
10       beauty, culture, and warmth of the *CHamoru* people; and

11       **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist  
12       accommodations play a crucial role in ensuring that visitors experience the highest  
13       standards of cleanliness, comfort, and safety during their stay, thereby enhancing the  
14       overall reputation of Guam as a premier travel destination; and

1       **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,  
2 encompassing meticulous attention to detail, the maintenance of guest rooms and  
3 common areas, the management of laundry services, and the provision of a welcoming  
4 environment that reflects the spirit of hospitality for which Guam is known; and

5       **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s  
6 hospitality industry, providing guests with a first impression of the island’s commitment  
7 to excellence, and frequently going above and beyond to accommodate the diverse  
8 needs and preferences of visitors; and

9       **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute  
10 significantly to the success and sustainability of the island’s tourism sector, directly  
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion  
12 that drives economic growth; and

13       **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the  
14 visitor experience but also play an integral role in maintaining public health and safety  
15 by adhering to rigorous sanitation protocols, especially in the wake of global health  
16 challenges, thereby protecting both visitors and the local community; and

17       **WHEREAS**, the contributions of housekeepers extend beyond the confines of  
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s  
19 natural environment, ensuring that the island remains a pristine and attractive  
20 destination for generations to come; and

21       **WHEREAS**, the Guam Hotel and Restaurant Association’s “*Most Valuable*  
22 *Housekeeper of the Year*” Award is a prestigious accolade presented to individuals who  
23 have demonstrated exceptional commitment, professionalism, and dedication within the  
24 hospitality industry; and

25       **WHEREAS**, Howard Yens, a Kitchen Steward at the Hyatt Regency Guam, has  
26 consistently exemplified these qualities through his outstanding service, making him a  
27 deserving recipient of this esteemed award; and

1       **WHEREAS**, Howard has maintained an impeccable record of attendance,  
2 showcasing his reliability and commitment to ensuring the smooth operation of the  
3 hotel's kitchen facilities. His willingness to accept additional shifts as needed is a  
4 testament to his dedication to the team and the guests at the Hyatt Regency Guam; and

5       **WHEREAS**, his high-quality work and attention to detail have contributed  
6 significantly to the overall guest experience, as he consistently ensures that all tasks are  
7 completed to the highest standards. His positive attitude and friendly demeanor have  
8 created a welcoming atmosphere for both guests and colleagues alike; and

9       **WHEREAS**, Howard has also demonstrated remarkable adaptability and the  
10 ability to handle unexpected challenges with ease, further highlighting his  
11 professionalism and commitment to excellence in all aspects of his role; and

12       **WHEREAS**, his initiative to assist others within the department and across other  
13 departments exemplifies his strong sense of teamwork and his dedication to the overall  
14 success of the Hyatt Regency Guam's operations. He takes great pride in his role as a  
15 Kitchen Steward, understanding the significant impact his work has on the guest  
16 experience; and

17       **WHEREAS**, his contributions to the Hyatt Regency Guam and the hospitality  
18 industry on Guam have not gone unnoticed, and he is a valued member of the team  
19 whose hard work and positive influence have left a lasting impression on his colleagues  
20 and guests; and

21       **WHEREAS**, it is fitting and proper that Howard Yens be recognized and  
22 commended for his exceptional service, dedication, and contribution to the success of  
23 the Hyatt Regency Guam and the island's hospitality industry; now, therefore, be it

24       **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*  
25 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and  
26 congratulate Howard Yens on the nomination of the Guam Hotel and Restaurant

1 Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend  
2 his contribution to our island’s hospitality industry and Guam’s visitors; and be it further  
3 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules  
4 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of  
5 the same be thereafter transmitted to Howard Yens; and to the Honorable Lourdes A.  
6 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF  
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY  
OF SEPTEMBER 2024.**